



01702 808 813

Email info@moredge.co.uk • Fax 01702 808 021

Moredge Canine Hydrotherapy Centre

Unit 2 Lawrence Ind Est, Eastwoodbury Lane

Southend-on-Sea, Essex, SS2 6RH

we do more for your dog at Moredge.

pet referral form

Owner's details

Name _____

Address _____

County _____ Post code _____

Phone number (inc. area code) _____

Email address _____

Pet's details

Name _____

Age _____ years Sex (circle) male / female

Breed _____

Colour _____ Weight _____ kg

Date of last vaccinations DD / MM / YYYY

Insurance company _____

Policy number _____

Veterinary details This section MUST be completed, signed and stamped by your pet's veterinary surgeon.

Information regarding condition _____

Type of surgery _____ Date of surgery DD / MM / YYYY

Areas of concern _____

Current medication (please list) _____

I, the veterinary surgeon, believe the above named animal will benefit from hydrotherapy.

Veterinary surgeon - print name _____

Veterinary surgeon - sign _____ Veterinary surgeon - date DD / MM / YYYY

Notes for reference

Veterinary practise stamp

Please read and sign the terms and conditions.



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terms and conditions

Whilst every care is taken of animals undergoing sessions, all animals receive hydrotherapy sessions entirely at their owners risk.

Animals will not be allowed any session until a referral form is filled out and signed by your veterinarian.

Dogs must arrive on a lead and leave on a lead for their own safety .

Please insure your dog is not fed for at least 2 hours prior to session, or two hours post session.

It is the owners responsibility to ensure their animal has had time for his/her ablutions before session.

If your animal defecates in the pool or treadmill a charge of £50.00 will be added to the cost of your session.

If your dog defecates please pick it up, bags are available.

Owner's are required to notify us if, during a course of treatments, the animals injury or condition worsens, or if the veterinarian advises that treatment should be suspended.

The proprietor reserves the right to use video footage and photographic stills taken during sessions.

Owners are requested to ensure their animals nails/claws are kept trimmed.

Please bring your own towels to help dry your animals.

Owners are required to ensure their animal is clean for hydrotherapy and ensure their own footwear is clean and free from dirt.

Over shoes are provided.

The proprietor can not be held responsible for any loss or damage to vehicles or personal property, however occasioned, whilst on company premises.

Moredge reserve the right to refuse treatment.

Declaration

I, the undersigned, declare that I am the legal owner of the above mentioned animal or that I am authorised by the owner to act as an agent on his/her behalf. I confirm that I am at least 18 years old.

I give permission for Moredge to exchange information with my veterinary practice about my animal's condition and/or behaviour.

I confirm that I am able to give consent to the treatment on an informed basis and hereby give permission to the Treatment at Moredge.

I will not bring any animal to Moredge which has contracted or been knowingly exposed to any infectious or contagious disease.

I understand that fees are payable in full before the session and no guarantee of success can or has been given and that the cost of treatment is non-refundable.

I agree to abide by all the terms and conditions which I have read and which have been explained and discussed with me by;

Member of staff - sign

I UNDERTAKE TO PAY THE FEES (AT TIME OF SESSION) IN FULL BY (PLEASE INDICATE BELOW):

Payment methods (circle) cash / credit card / debit card / cheque (up to the value of cheque card) £

Print name

Signature

Date

DD / MM / YYYY

terms and conditions

Health and safety

It has been explained to me and I understand there are trip/slip hazards including other people and animals present. I have been advised that I should wear suitable non slip footwear. I will inform Moredge if I am unable/unwilling to participate. I will also inform Moredge if I have any disability or medical condition that limits my ability to participate or puts me at greater risk of injury.

I understand that I am responsible for my children's safety and behaviour while they are on the premises. My children will remain under my close supervision at all times and in all areas of the centre.

I understand that I am responsible for the safety of people/visitors accompanying me whilst at Moredge as they may not be familiar with procedures and hazards that I have been made aware of. In the event of an accident, I understand Moredge and their staff accept no responsibility, I agree to enter the establishment at my own risk.

- Always have a collar and or harness on your dog. Dogs without collars pose a serious health and safety risk to other members of staff, other clients and their dogs.
- Keep your dog on a lead at all times until a member of staff tells you that it is safe to release your dog or dogs. If you are not strong enough or have problems controlling your dog, please ask a member of staff for help.
- Always check with us before bringing your dog into the centre—your dog might be wonderful with other dogs but not all dogs are. Please remember we have injured dogs on the premises that can feel threatened or could be hurt by nor-mal friendly behaviour.
- Please keep cat(s) in a cat basket until told otherwise by staff.

These rules are for everyone's safety and comfort.

Clients that have been warned and continue to ignore staff instructions will not be allowed to continue using our facilities.

Change of circumstances

I will inform Moredge of any changes to medication, any surgical procedures or change of veterinary advise affecting my animal.

I understand that any of these changes may affect the type and duration of treatment. I will inform Moredge if my animal is receiving treatment elsewhere. E.g. physiotherapist, chiropractor, massage treatment, T Touch practitioner, etc.

I will inform Moredge immediately if my animal contracts any infectious or contagious disease (e.g. kennel cough).

Discussion of risk

Physical exercise together with the pressure of the water on the chest and abdomen can put more stress on your animals cardio respiratory functions. If there is a diagnosed or undiagnosed cardiac or respiratory condition your animal could be at risk.

Whilst all due care will be taken, if your animal has a diagnosed or undiagnosed spinal condition, there is a possibility their condition could be worsened by hydrotherapy.

Appointments

Late arrivals Up to 10 minutes late - We will start your swim but your animal's will be required to leave the pool area to en-able the next clients appointment to start punctually.

Over 10 minutes late - It would be impossible to give your dog a hydro session and get them dry, the decision rest with head hydrotherapist if you miss your session, or a shorter session can be given.

In either case the full charge will apply.

Missed appointments - The full charge will apply.

Cancellations - We require a minimum of 24 hours notice otherwise full charge will apply. You must notify us by telephone.

If you cancel a weekend appointment, you WILL still be charged.

Print name

Signature

Date

DD / MM / YYYY